# The Housing Ombudsman Resident Panel



# 1. Share your experiences

Tell us about your experiences to help us identify areas where services can be improved and help make sure residents are at the centre of our work.

# 2. Shape our service

Attend regular meetings with the Ombudsman and have your say via surveys, consultations, and virtual discussions. Your feedback gives residents a voice in everything we do.





# 3. Learn about the Housing Ombudsman

Be the first to hear about the work we are doing to improve landlord services and how it will positively impact residents living in social housing.

## 4. Talk to others

We want to make our service accessible to all social housing residents. As a Panel member, you will help us reach residents in your local community and raise awareness

Applications are now open.

Apply online or scan the QR code.

housing-ombudsman.org.uk/apply

