

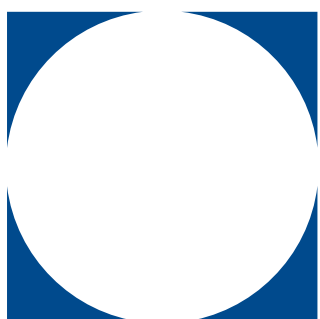
Do you have a complaint about your home?

If the landlord or managing agent is a member of the Housing Ombudsman Service, we may be able to help.

Members include social landlords registered with the Housing Corporation (housing associations) and some private landlords and agents.

To find out if your home is within the Housing Ombudsman Service, phone **08457 125 973** for the cost of a local call, email us at **ombudsman@ihos.org.uk**, or visit our website at **www.ihos.org.uk**.

There is no charge for using the Housing Ombudsman Service.
Ask for a leaflet from your landlord or agent, or from:



Housing
Ombudsman
Service

Norman House
105-109 Strand
London WC2R 0AA